

## TECHNICAL BULLETIN: DRIVER INSTALLATION GUIDE FOR DNP DS-SERIES PRINTER

### Overview

The Driver Installation tool allows you to quickly update the drivers for all your DS-Series printers. The Driver Installation tool is compatible with Windows 7, 8 and 10. Currently, you can use the Driver Installation tool to update the drivers on your DS620A and RX1HS printers.

### Installing DS-Series Printer Driver

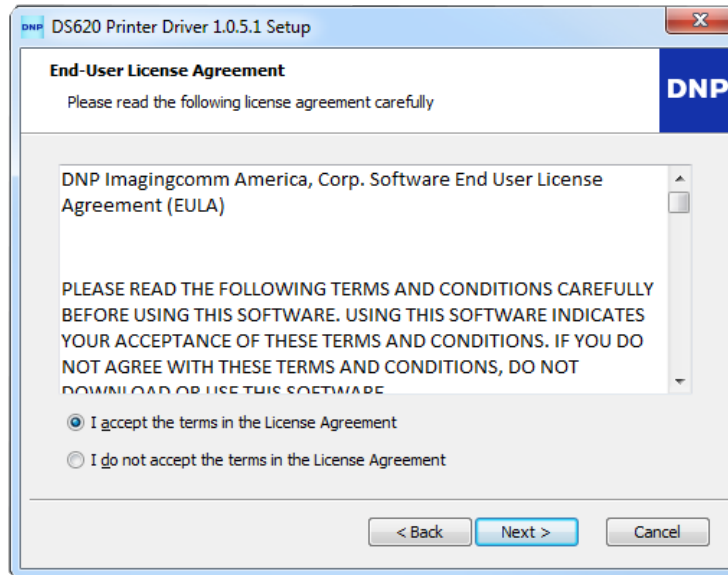
Use the following instructions to install the driver for your DS-Series printer(s):

1. From your browser, navigate to the following site: <http://dnpphoto.com/Support/Downloads>
2. Download the appropriate driver for your DS-Series printer.
3. Navigate to the location where you downloaded the file. Double-click the **Printer Driver** application file.

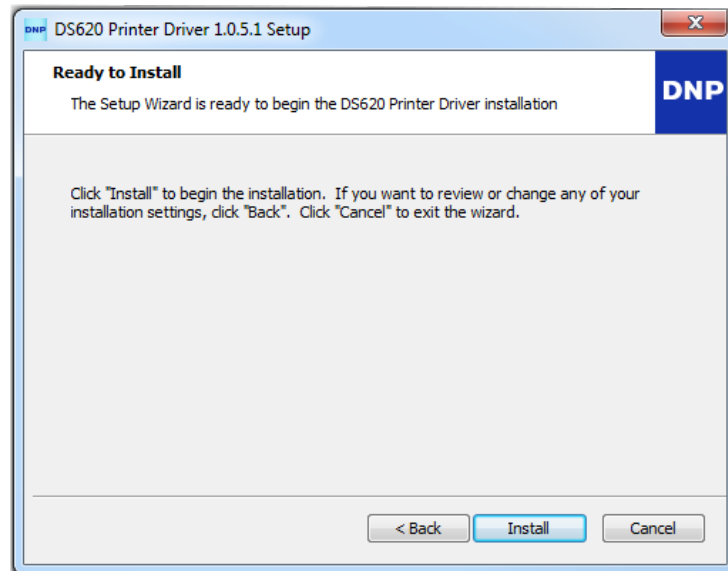


4. Click the **Next** button.

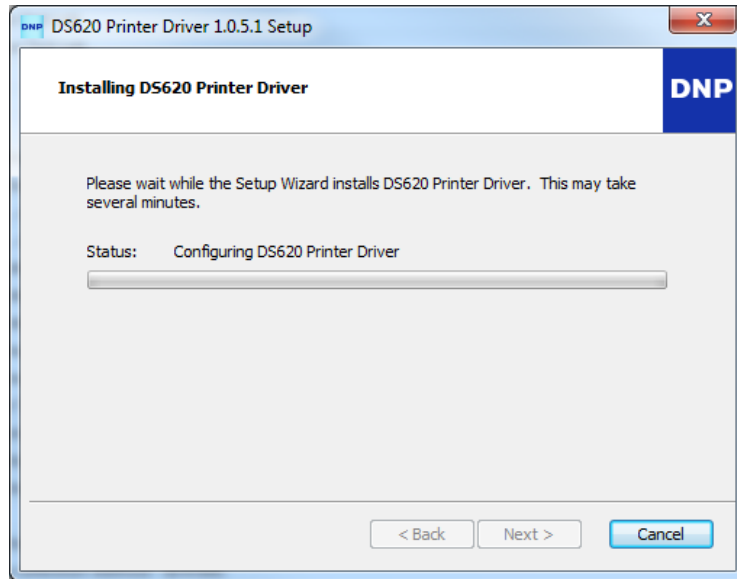
- From the End-User License Agreement screen, select the **I accept the terms of the License Agreement** radio button and then click the **Next** button.



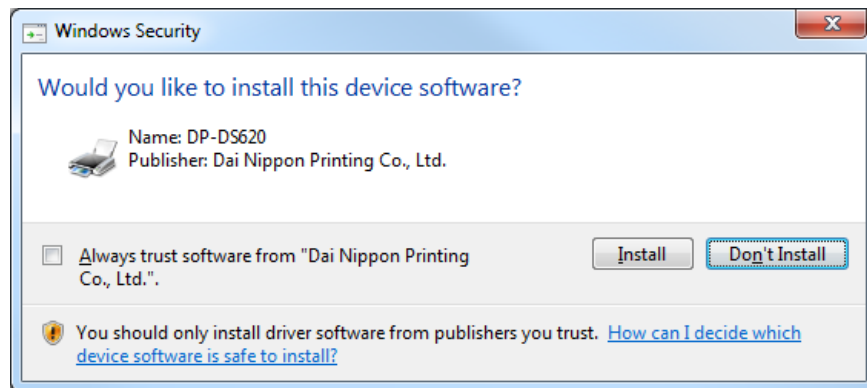
- Click the **Install** button to begin the Installation process.



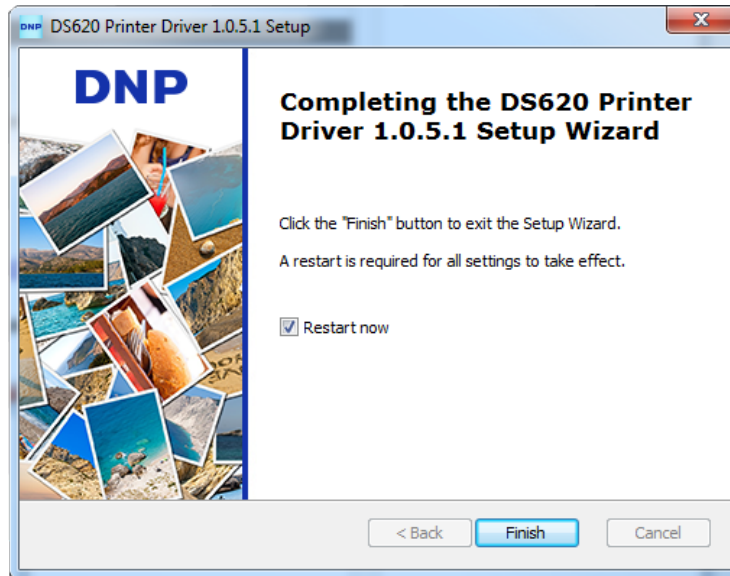
- The **Printer Driver** dialog box is displayed, showing the progress of the installation.



- When the **Windows Security** dialog box appears, click the **Install** button.



- When the Driver Installation tool has completed the update, click the **Finish** button. Upon clicking the **Finish** button, your system is re-started. If you do not wish to restart your computer, un-check the **Restart Now** checkbox. You will need to manually restart your system for the install to be completed.



- On the **Windows Restart** dialog box, click the **Yes** button.



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**NOTE:** After your system re-starts, a second restart is required for the Fine Matte print finish to become functional.

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## Contact DNP Technical Support

If you are still experiencing issues, contact DNP IAM using one of the following methods:

**United States Phone:** 1-855-367-7604 or (980) 777-1178

**Latin America Phone:** 1-855-367-8008 or (980) 777-1175

**Email:** dnpsupport@dnp.imgcomm.com

**Weekday Hours:** Monday-Friday 9am EST – 6pm EST excluding holidays

**Weekend Hours:** Saturday and Sunday Closed